

**Skandia Window Fashions®
Melhanna® Roller Shades
Limited Warranty**

This warranty takes the place of all other stated warranties, whether written, oral or implied. Skandia Window Fashions warrants that your Skandia Melhanna Roller Shades will be free from defects in materials and workmanship for the time period specified on the chart on the back of this document as long as the original retail purchaser owns the product.

Skandia is not responsible for costs of taking down or reinstalling the product. In case of a defect under this warranty, Skandia will repair or replace the product, at our discretion,

PROVIDED THAT:

1. The original retail purchaser owns the product.
2. Such products were properly measured, installed and operated according to instructions in a residential dwelling in areas for which the product was intended.
3. Such products were made or assembled exclusively from Skandia Window Fashions materials and components.
4. Skandia's recommendations were followed concerning limitations and specifications.
5. Such products did not fail due to accident; alteration, improper use, neglect, misuse, abuse or normal wear and tear. Cord and Ladder replacement is considered normal wear and tear except when materials are defective.
6. Such products did not fail due to damage caused by water or moisture.
7. Such product did not fail due to color fading or discoloration due to sunlight or passage of time or natural variations in color and grain effect or dye lot.
8. Variations in dye lot are considered acceptable if at a distance of 2 feet apart there is no significant color variation detectable when comparing the product to the sample book color swatch or between blinds ordered at the same time and in the same color.
9. Such products did not fail due to direct exposure to salt air.
10. A consumer does not refuse to return product for warranty repair, thus making this warranty null and void.

This warranty does not cover, and is intended to exclude, any and all liability on the part of the company, whether under this warranty or under any warranty implied by law, for any indirect or consequential damages for breach thereof except as expressly provided above in this warranty, the company hereby negates and disclaims all express warranties. In no event shall Skandia be liable for incidental or consequential damages.

Skandia will pay the transportation costs of returning the product for warranty repair for one year from date of purchase. The exclusion or limitation of incidental or consequential damages may vary by state of purchase; therefore, the above limitations or exclusions may not be applicable to you. This warranty gives you specific legal rights and may include other rights, which, again, vary from state to state.

For repair or replacement work to be made under the terms of this warranty, contact the store or window covering retailer where the product was purchased. Or you may write to:

Customer Relations Department
Skandia Window Fashions
270 Crossway Road
Tallahassee, FL 32310

Customer Relations Department
Skandia Window Fashions
2225 Avenida Costa Este, STE 1000
San Diego, CA 92154

Include your name, address, a description of the problem, the date of purchase, and the date and conditions under which the problem first occurred. A bill of sale, cancelled check, receipt or other record must be provided to verify the original purchase.

Skandia Window Fashions warrants that your Skandia Melhanna Roller Shades will be free from defects in materials and workmanship for the time period specified by the chart below as long as the original purchaser owns the product.

Roller Shades Component / Material	Length of Warranty	Exclusions
Continuous Chain Loop	3 Years	
Roller Shade	5 Years	Reduction in color intensity is to be expected. Material Bias: 1/8" per foot
Clutch Set	5 Years	
Roller Tube	5 Years	
Pin End Plug	5 Years	
Head rail Bracket Covers	5 Years	
Valance Facia	5 Years	
Valance Facia End Caps	5 Years	
Bottom rail	5 Years	
Bottom rail End Caps	5 Years	
Brackets	5 Years	
Panel Track Rail System	5 Years	
Shade Motorization	5 Years	

Roller Shade Product Repairs

**Net Price
Per Shade**

Cut Down Shade - Minimum 1/4" per side	\$30.00
Shorten Shade	\$20.00
Change controls from one side to the other	\$20.00
Convert from Standard Roll to Reverse Roll, or Reverse Roll to Standard	\$15.00
Tile Cut Out	\$15.00
Lengthen Shade	N/A
Change from rounded bottom rail to hem bar	\$15.00
Change from hem bar to rounded bottom rail	\$15.00
Add wood accents to shade - Panel Track only	(per panel) \$20.00
Replace clutch	See specific clutch pricing under Options and Surcharges
Change plastic bead chain to metal chain	\$12.00